

Attorney Docket No. 5577-217

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR PROVIDING TRANSACTIONAL QUALITY OF SERVICE

the specification of which	h					
is attached hereto						
OR ·						
was filed on January	16, 2001 as United	States Application No. 09/	760,975 or PCT			
International Application Number		and was amended	on (if applicable			
		stand the contents of the ab ed by any amendment refer				
I acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations, §1.56.						
§ 365(b) of any foreign a PCT International applications of America, listed	pplication(s) for pat ation which designa- below and have also icate, or of any PCT	Title 35, United States Coent or inventor's certificate, ted at least one country other identified below any forei International application by is claimed.	or § 365(a) of any er than the United gn application for			
None			Yes No			
Number	Country	MM/DD/YYYY Filed	Priority Claimed			
			Yes No			
Number	Country	MM/DD/YYYY Filed	Priority Claimed			
			Yes No			
Number	Country	MM/DD/YYYY Filed	Priority Claimed			

RSW920000134US1

I hereby claim the benefit under Title 35, United States Code, § 119(e) of any United States provisional application(s) listed below.

None Application Number(s)	Filing Date (MM/DD/YYYY)
Application Number(s)	Filing Date (MM/DD/YYYY)

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s) or § 365(c) of any PCT international application designating the United States of America, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application(s) in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application (37 C.F.R. § 1.63(d)).

None		
Appln. Serial No. 09/693,268	Filing Date October 20, 2000	Status Pending
Appln. Serial No. 09/645,651	Filing Date August 24, 2000	Status Pending
Appln. Serial No.	Filing Date	Status Patented/Pending/Abandoned

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following registered attorney(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

A. Bruce Clay

Registration No. 32,121

Edward H. Duffield

Registration No. 25,970

Gregory M. Doudnikoff

Registration No. 32,847

Jerry W. Herndon

Registration No. 27,901

Jeanine S. Ray-Yarletts

Registration No. 39,808

Gerald W. Woods

Registration No. 24,144

Mitchell S. Bigel

Registration No. 29,614

Timothy J. O'Sullivan

Registration No. 35,632

Send correspondence to:

USPTO Customer No. 20792

Timothy J. O'Sullivan

Myers Bigel Sibley & Sajovec Post Office Drawer 37428 Raleigh, North Carolina 27627

Direct telephone calls to:

Timothy J. O'Sullivan

(919) 854-1400

Facsimile:

(919) 854-1401

Full name of first inventor: Roy Frank Brabson

Inventor's

Signature: Roy Frank Branco Date: 4-10-01

Residence:

Raleigh, North Carolina

Citizenship:

United States of America

Post Office Address:

12201 Warwickshire Way

Raleigh, North Carolina 27613

Full name of second inventor: John L. Brady

Inventor's

_ Date: _� Signature:

Residence:

Apex, North Carolina

Citizenship:

United States of America

Post Office Address:

103 Pointern Creek Court Apex, North Carolina 27502 Full name of third inventor: Wesley McMillan Devine

Inventor's Signature: Wesley M & millan Deven Date

Residence: Apex, North Carolina

Citizenship: United States of America

Cinica Saios of America

Post Office Address: 4604 Thane Court Apex, North Carolina 27502 Full name of fourth inventor: Carroll E. Fulkerson, Jr.

Inventor's

Signature: Caull & Fully Date: 4/5/201

Residence:

Raleigh, North Carolina

Citizenship:

United States of America

Post Office Address:

6129 Wolverhampton Drive Raleigh, North Carolina 27603 Full name of fifth inventor: Lap Thiet Huynh

Inventor's

Signature: ______ | hie | HynDate: ______

Residence:

Raleigh, North Carolina

Citizenship:

United States of America

Post Office Address:

124 Tutbury Place

Apex, North Carolina 27502

Full name of sixth inventor: Constantinos Kassimis

Inventor's

Signature: Outlook Mastro Date:

Residence: Citizenship: Apex, North Carolina United States of America

Post Office Address:

114 Streamview Drive

Apex, North Carolina 27502

Full name of seventh inventor: Patrick S-O'Donnell

Inventor's

Signature: // Athy / Ollan /

Date: 4/5/0/

Residence:

Apex, North Carolina

Citizenship:

United States of America

Post Office Address:

163 Pond View Court

Apex, North Carolina 27502

Full name of eighth inventor: Arthur J. Stagg

Inventor's

Signature: Inuffry

: 4/4/2001

Residence:

Raleigh, North Carolina

Citizenship:

United States of America

Post Office Address:

12613 Waterman Drive

Raleigh, North Carolina 27614